1	The Honorable Robert S. Lasnik
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8 9 10 11 12 13 14 15	UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON AT SEATTLE ANDREA SCHMITT; ELIZABETH MOHUNDRO; and O.L. by and through her parents, J.L. and K.L., each on their own behalf, and on behalf of all similarly situated individuals, Plaintiff, Plaintiff, V. KAISER FOUNDATION HEALTH PLAN OF WASHINGTON; KAISER FOUNDATION UNITED STATES DISTRICT COURT COURT WASHINGTON AT SEATTLE CASE NO. 2:17-cv-1611-RSL DEFENDANTS' ANSWER AND AFFIRMATIVE DEFENSES TO PLAINTIFFS' FOURTH AMENDED COMPLAINT COMPLAINT
16 17 18 19	HEALTH PLAN OF WASHINGTON OPTIONS, INC.; KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST; and KAISER FOUNDATION HEALTH PLAN, INC., Defendants.
20 21 22 23 24 25 26	Defendants KAISER FOUNDATION HEALTH PLAN OF WASHINGTON ("KFHPW"); KAISER FOUNDATION HEALTH PLAN OF WASHINGTON OPTIONS, INC. ("KFHPWAO"); KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST ("KFHPNW"); and KAISER FOUNDATION HEALTH PLAN, INC. ("KFHP") (collectively, the "Defendants"), by and through their undersigned attorneys of record, for their answer to the Plaintiffs' Fourth Amended Complaint (Dkt. #65), state as follows:

I. INTRODUCTION Defendants lack information sufficient to formation sufficient to formation.

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- 1. Defendants lack information sufficient to form a belief as to the truth of the allegations in Paragraph 1 and therefore deny the same.
- 2. Defendants lack information sufficient to form a belief as to the truth of the allegations in Paragraph 2 and therefore deny the same.
- 3. As to Paragraph 3, Defendants deny that KFHP issues any health policies. Defendants admit that health policies issued by KFHPW, KFHPWAO and KFHPNW all cover cochlear implants and related services for hearing disabled members. Defendants deny that all health policies issued by KFHPW, KFHPWO and KFHPNW exclude coverage for all hearing aids and related services and respond that the individual health plans speak for themselves. The remaining allegations of this Paragraph are Plaintiffs' recitation of their former allegations and this court's rulings which speak for themselves and to the extent Plaintiffs' recitation of such allegations and rulings is inconsistent or incomplete, it is denied. All remaining allegations of Paragraph 3 are denied.
- 4. As to the Plaintiffs' partial recitation of the Ninth Circuit's opinion in Paragraph 4, Defendants avers the opinion speaks for itself and to the extent Plaintiffs' recitation is inconsistent or incomplete, it is denied. Defendants deny the remaining allegations in Paragraph 4.
- 5. Paragraph 5 states legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 5 is required, Defendants deny the same.

II. PARTIES

- 6. On information and belief, Defendants admit that Andrea Schmitt was as some time insured under a KFHPW group health plan purchased by and issued to her employer, Columbia Legal Services. Defendants lack information sufficient to form a belief as to the truth of the remaining allegations in Paragraph 6 and therefore deny the same.
 - 7. On information and belief, Defendants admit that Elizabeth Mohundro was as some

The allegations of Paragraph 15 consist of legal conclusions and definitional

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1 allegations to which no response is necessary. Defendants deny all other allegations of this 2 Paragraph. 3 16. As to Paragraph 16, Defendants admit that KFHPW, KFHPWAO and KFHPNW 4 are "covered entities" within the definitional provisions of Section 1557 of the Affordable Care 5 Act. Defendants deny that KFHP is a covered entity. Except as expressly admitted, the remaining 6 allegations in Paragraph 16 are denied. 7 17. Defendants deny the allegation in Paragraph 17. 8 18. Defendants deny the allegations in Paragraph 18. 9 19. The allegations of Paragraph 19 are a recitation of the claim and damages that 10 Plaintiffs seek in the Plaintiffs' Fourth Amended Complaint, which speaks for itself, and 11 Defendants deny that Plaintiffs are entitled to any of the relief sought in this action. 12 20. Defendants deny any violation of RCW 48.43.0128. The remaining allegations of 13 Paragraph 20 consist of legal conclusions and arguments to which no response is necessary. To 14 the extent any response to the allegations in Paragraph 20 is required, Defendants deny the same. 15 21. Defendants deny the allegations referenced in Paragraph 21. V. **CLASS ALLEGATIONS** 16 17 22. Defendants deny that Paragraph 22 states a viable definition of a class and to the 18 extent a response is necessary, the allegations are denied. 19 23. Defendants deny the allegations of Paragraph 23. 20 24. As to Paragraph 24, Defendants deny that Schmitt, Mohundro, and O.L. "were at 21 all relevant times" enrolled under a Kaiser insured health plan in the State of Washington. 22 Defendants admit that Mohundro and O.L. did not seek coverage for cochlear implants or bone 23 anchored hearing aids, both of which are covered under the health plans at issue, but instead sought 24 coverage for a different type of hearing aid (air conduction), which the employers/plan sponsors 25 that bought the insurance at issue chose not to purchase. Defendants lack information sufficient to 26 form a belief as to the truth of the remaining allegations in Paragraph 24, as to the specific medical

condition(s) for either Mohundro or O.L., and accordingly those allegations are denied. Except as expressly admitted above, all remaining allegations of this Paragraph are denied.

- 25. Paragraph 25 states legal conclusions and arguments to which no response is necessary. To the extent any response to the allegations in Paragraph 25 is required, Defendants deny all such allegations and deny that the law mandates coverage for the specific type of hearing aids that named Plaintiffs desire, which is the determination that their lawsuit seeks.
 - 26. Defendants deny the allegations of Paragraph 26.
- 27. Defendants admit that there has been no other class action filed against Defendants seeking the relief sought in this action, and that some of the defendants have their principal place of business and do business in this district. Defendants deny each and every remaining allegation of Paragraph 27.
 - 28. Defendants admit the allegations of Paragraph 28.

VI. FACTUAL BACKGROUND

- 29. The allegations of Paragraph 29 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 29 is required, Defendants state that the state statutes referenced in Paragraph 29 speak for themselves.
- 30. The allegations of Paragraph 30 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 30 is required, Defendants state that the state statutes and website referenced in Paragraph 30 speak for themselves and that the allegations are incomplete and further that they expressly omit reference to the federal Over-The-Counter Hearing Aid Act of 2017 (115th Congress Public Law 52, Section 709).
- 31. The allegations of Paragraph 31 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 31 is required, Defendants deny the same.

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- 32. The allegations of Paragraph 32 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 32 is required, Defendants state that the statutes and regulation referenced in Paragraph 32 speak for themselves and deny Plaintiffs' legal arguments and conclusions therefrom.
- 33. The allegations of Paragraph 33 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 33 is required, Defendants states that the statute referenced in Paragraph 33 speaks for itself and deny Plaintiffs' legal arguments and conclusions therefrom.
- 34. The allegations of Paragraph 34 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 34 is required, Defendants state that the statute referenced in Paragraph 34 speaks for itself.
- 35. The allegations of Paragraph 35 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 35 is required, Defendants states that the statute referenced in Paragraph 35 speaks for itself and deny Plaintiffs' legal arguments and conclusions therefrom.
- 36. The allegations of Paragraph 36 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 36 is required, Defendants states that the regulations referenced in Paragraph 36 speak for themselves, and deny Plaintiffs' legal arguments and conclusions therefrom.
- 37. The allegations of Paragraph 37 consist of legal conclusions and definitional allegations to which no response is necessary. To the extent any response to the allegations in Paragraph 37 is required, Defendants states that the state statute referenced in Paragraph 37 speaks for itself.
- 38. The allegations of Paragraph 38 consist of legal arguments to which no response is necessary. To the extent any response to the allegations in Paragraph 38 is required, Defendants

deny Plaintiffs' legal arguments and conclusions therefrom.

- 39. Defendants lack information sufficient to form a belief as to the truth of the allegations in Paragraph 39 and therefore deny the same.
- 40. As to Paragraph 40, Defendants aver that hearing loss can be slight, mild, moderate, severe or profound, or any combination of those. Hearing loss can occur suddenly or over a long period of time. It can be temporary or permanent. Hearing loss can have many causes depending on the individual, and one or more of any number of different components may be involved, which could include the brain, the nerves, hair cells, middle ear bones, inner ear, ear drum, and/or ear canal, as well being impacted by other issues, such as ear wax, blood pressure, age, medication, exposure to loud noises, trauma, etc. Defendants deny the allegations of Paragraph 40 as incomplete and to the extent inconsistent with the above.
- 41. As to Paragraph 41, Defendants aver that the "pure-tone" test is a subjective test used to identify the quietest sound a patient reports that they can hear at certain pitches and decibels. To the extent the allegations of Paragraph 41 are inconsistent or incomplete, they are denied.
 - 42. Defendants deny the allegations in Paragraph 42.
- 43. Defendants aver that the 2011 article by "Lin et al." speaks for itself. Defendants deny the allegations of Paragraph 43.
- 44. Defendants deny that "Washington insured Kaiser enrollees lose their private Kaiser coverage when they become Medicare eligible," and accordingly, deny the allegations of Paragraph 44.
- 45. As to Paragraph 45, Defendants admit there is a wide variation in the degree of hearing loss individuals may experience, from slight to profound. Except as admitted above, Defendants deny all remaining allegations of Paragraph 45 and deny that the allegations accurately portray the information cited in the cited URL.
 - 46. Defendants lack information sufficient to form a belief as to the truth of the

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allegations in Paragraph 46 as to what "most people" believe and deny the allegations of this paragraph.

- 47. As to Paragraph 47, on information and belief, Defendants admit that sensorineural hearing loss is a particular form of hearing loss. Defendants further admit sensorineural hearing loss is the most common form of hearing loss. Without having the medical information about individual patients, Defendants lack information sufficient to form a belief as to the truth of the remaining allegations in Paragraph 47 and therefore deny the same.
- 48. As to Paragraph 48, on information and belief, Defendants admit that conductive hearing loss generally refers to a problem with the outer or middle ear that prevents sound from reaching the inner ear. Defendants further admit that the bone-anchored hearing aid can sometimes be used for patients with conductive hearing loss but also in those with mixed and unilateral sensorineural hearing loss. Without having the medical information about individual patients, Defendants lack information lack information sufficient to form a belief as to the truth of the allegations in Paragraph 48 and therefore deny the same.
- 49. Defendants lack information sufficient to form a belief as to the truth of the allegations in Paragraph 49 and therefore deny the same.
- 50. Defendants lack information sufficient to form a belief as to the truth of the allegations in Paragraph 50 and therefore deny the same.
- 51. Defendants lack information sufficient to form a belief as to the truth of the allegations in Paragraph 51 and therefore deny the same.
- 52. Defendants deny the allegations in Paragraph 52, including the improper legal argument and conclusions contained therein.
- 53. Defendants lack information sufficient to form a belief as to the truth of the allegations, assumptions, and conclusions in Paragraph 53 and therefore deny the same.
- 54. Defendants lack information sufficient to form a belief as to the truth of the allegations, assumptions, and conclusions in Paragraph 54 and therefore deny the same.

- 66. As to Paragraph 66, Defendants admit cochlear implants generally benefit individuals who have hearing loss. Except as admitted above, Defendants lack information sufficient to form a belief as to the truth of the remaining allegations in Paragraph 66 and therefore deny the same.
- 67. Defendants aver the "Lin et al." article speaks for itself and Defendants lack information sufficient to form a belief as to the truth of the allegations referenced in Paragraph 67 and therefore deny the same.
- 68. Defendants lack information sufficient to form a belief as to the truth of the allegations referenced in Paragraph 68 and therefore deny the same. Defendants further states that the article referenced in Paragraph 68 speaks for itself.
- 69. Defendants lack information sufficient to form a belief as to the truth of the allegations referenced in Paragraph 69 and therefore deny the same. Defendants further states that the article referenced in Paragraph 69 speaks for itself.
 - 70. Defendants deny the allegations of Paragraph 70.
- 71. Defendants admit bone anchored hearing aids can be used to treat some conductive and mixed hearing loss, and unilateral sensorineural hearing loss and Defendants aver the article referenced in Paragraph 71 speaks for itself. Except as admitted above, Defendants deny the remaining allegations of Paragraph 71.
- 72. Defendants lack information sufficient to form a belief as to the truth of the allegations referenced in Paragraph 72 and therefore deny the same. Defendants further states that the article and estimates referenced in Paragraph 72 speaks for itself.
- 73. Defendants lack information sufficient to form a belief as to the truth of the allegations referenced in Paragraph 73 and therefore deny the same. Defendants further states that the publication referenced in Paragraph 73 speaks for itself.
- 74. Defendants lack information sufficient to form a belief as to the truth of the allegations referenced in Paragraph 74 and therefore deny the same.

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1	103.	Defendants deny the allegations of Paragraph 103.
2	104.	Defendants deny the allegations of Paragraph 104.
3	105.	Defendants deny the allegations of Paragraph 105.
4	106.	Defendants deny the allegations of Paragraph 106.
5	107.	The allegations of Paragraph 107 consist of legal conclusions and definitional
6	allegations to	which no response is necessary. To the extent any response to those allegations is
7	required, De	fendants responds that the authorities referenced in Paragraph 107 speak for
8	themselves.	
9		VII. CLAIMS FOR RELIEF
10		COUNT I
11	108.	Defendants reallege the responses set forth in Paragraphs 1-107, as if fully asserted
12	in response to	Paragraph 108.
13	109.	The allegations of Paragraph 109 consist of legal conclusions and definitional
14	allegations to	which no response is necessary. To the extent any response to those allegations is
15	required, Def	endants responds that Plaintiffs have accurately quoted ACA § 1557 in part and the
16	statute speak	for itself.
17	110.	Defendants admit that KFHPWAO, KFHPNW and KFHPW operate health
18	programs or a	activities pursuant to the legal citations, as alleged in Paragraph 110; otherwise, deny
19	the allegation	s of Paragraph 110.
20	111.	Defendants lacks information sufficient to form a belief as to the truth of the
21	allegations of	Paragraph 111, and therefore deny the same.
22	112.	Defendants deny the allegations of Paragraph 112.
23	113.	Defendants deny the allegations of Paragraph 113.
24	114.	Defendants deny the allegations of Paragraph 114.
25	115.	Defendants deny the allegations of Paragraph 115.
26	116.	Defendants deny the allegations of Paragraph 116.

1	117.	Defendants deny the allegations of Paragraph 117.	
2	118.	Defendants deny the allegations of Paragraph 118.	
3	119.	Defendants deny the allegations of Paragraph 119.	
4		COUNT II	
5	120.	In response to Paragraph 120, Defendants reallege their responses to Paragraphs 1-	
6	119 as if fully	incorporated above.	
7	121.	The allegations of Paragraph 121 consist of legal conclusions and definitional	
8	allegations to	which no response is necessary.	
9	122.	The allegations of Paragraph 122 consist of legal conclusions and definitional	
10	allegations to	which no response is necessary.	
11	123.	Defendants deny the allegations of Paragraph 123.	
12	124.	Defendants deny the allegations in Paragraph 124.	
13	To the	e extent Plaintiffs' Demand for Relief requires a response, Defendants deny that	
14	Plaintiff are entitled to any of the relief they seek.		
15		AFFIRMATIVE AND OTHER DEFENSES	
16	By wa	y of affirmative defenses to the Plaintiffs' claim, Defendants alleges as follows:	
17	1.	The health plans at issue are bona fide benefit plans based on and consistent with	
18	state law.		
19	2.	Plaintiffs' claims fail because Defendants had and utilized legitimate, neutral and	
20	non-discrimin	atory reasons, rules and principles, including reasonable medical management	
21	techniques, in	adopting the challenged but justified health plan provisions.	
22	3.	One or more of the Plaintiffs' and putative class members' claims for damages fail	
23	because they	fail to comply with the terms and conditions of the health plans at issue, including	
24	whether air co	onduction hearing aids are medically necessary for them and/or failure to submit a	
25	claim for cov	erage or otherwise comply with the claim and appeal procedures under their plan,	
26	including fail	ure to exhaust administrative remedies.	

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1	all other relie	ef Plaintiffs seek herein;
2	3.	Awarding Defendants their costs, expenses, disbursements and attorney fees as
3	permitted by	law; and
4	4.	Awarding Defendants such other and further relief as the Court deems just and
5	equitable.	
6	Resp	ectfully submitted this 1 st day of September 2022.
7		KARR TUTTLE CAMPBELL
8		s/ Medora A. Marisseau
9		Medora A. Marisseau, WSBA# 23114 Mark A. Bailey, WSBA #26337
10		Joshua M. Howard, WSBA #52189 701 Fifth Avenue, Suite 3300
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14		Attorneys for the Defendants
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1	CERTIFICATE OF SERVICE
2	I, Luci E. Brock, affirm and state that I am employed by Karr Tuttle Campbell in King
3	County, in the State of Washington. I am over the age of 18 and not a party to this action. My
4	business address is: 701 Fifth Avenue, Suite 3300, Seattle, Washington 98104. On this day, I
5	caused a true and correct copy of the foregoing document to be filed with the Court and served on
6	the parties listed below in the manner indicated.
7 8 9 10 11	Eleanor Hamburger Richard E. Spoonemore SIRIANNI YOUTZ SPOONEMORE HAMBURGER 3101 Western Avenue Ste 350 Seattle, WA 98121 206-223-0303 Fax: 206-223-0246 ehamburger@sylaw.com rspoonemore@sylaw.com Attorneys for the Plaintiffs
13 14 15 16 17	John F. Waldo LAW OFFICE OF JOHN F WALDO 2108 McDuffie Street Houston, TX 77019 206-849-5009 Email: johnfwaldo@hotmail.com Attorneys for the Plaintiffs I declare under penalty of perjury under the laws of the State of Washington that the
18	foregoing is true and correct, to the best of my knowledge.
19 20	Executed on this 1 st day of September 2022, at Seattle, Washington.
21	s/Luci Brock
22	Litigation Legal Assistant
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